



Your Rights at Our Third Place

Respect & Dignity: We treat you with kindness and fairness, and we honor your culture, beliefs, and identity.

No Discrimination: We never treat you differently because of your age, race, religion, disability, gender, or sexual orientation.

Privacy: We keep your personal information private in accordance with the law. We follow HIPAA and state privacy laws (the law that protects health information) and only share what's needed to help you or as required by law. Read *Our Third Place Notice of Privacy Practices* to learn more at <https://DidiHirsch.org/Clients>

Choice & Involvement: You have a say in your care. You can ask questions, say "no" to services, and involve family if you want. You can ask to view, receive copies of, see and or request correction of your records.

Safety & Comfort: You have the right to an environment free from abuse or neglect.

Speak Up: You can make a complaint or concern known. We will listen and do our best to resolve it. Read *Our Third Place Grievance Procedures* to learn more at <https://DidiHirsch.org/Clients>