



Notice of Privacy Practices: What You Need to Know

We Keep Your Info Private: We follow HIPAA (the law that protects your health information) and state privacy laws and only share what's needed to help you or as required by law.

How We Use Your Info: We may use your info to provide treatment, bill for services, and run our program. For example, if you need a referral, we share just enough info with the people involved in your care.

When We Might Share Your Info:

- If you say it's okay (to coordinate housing or other supports).
- For public health reasons (like tracking an illness in a pandemic).
- If it's required by law (like preventing a serious threat).
- For research (only with special permission or if information that identifies you is removed).

Your Rights Include:

- Limit Sharing: You can ask us not to share certain information about you, like gender identity or reproductive health information.
- See or Get a Copy of Your Records: Talk to staff to request a copy or review your record.
- Ask for Changes: If something seems wrong or missing, ask staff to change it. We will review and determine if the change can be made in the record. We will inform you of the outcome.
- Request Private Contact: Let us know how or where you want to talk to us.
- Get a List of Disclosures: You can request a list showing who we shared your information with (except for routine sharing like billing health insurance).

Questions or Complaints: You can speak up if you think your privacy rights were violated or have any questions. Contact our Compliance Officer at (310) 390-6612 or Compliance@DidiHirsch.org, or you can also write to the Federal Office for Civil Rights. You won't will never get in trouble or be treated differently for filing a complaint.

Want More Details? Visit our website (<https://DidiHirsch.org/Clients>) or ask a staff member for more information.