DIDI HIRSCH

Grievance Form

Person filing the grievance:	If not completed by client, the form was completed by:
Last Name:	**Last Name:**
First Name:	**First Name:**
Date of Birth:	**Relation to Client:**
Address:	
Phone:	

Grievance Information:

Description of complaint:

Desired Resolution:

Additional concerns or information:

DIDI HIRSCH

_____ _____

Printed name of person filing complaint Date

_____

Signature of person filing complaint

This form may be given to staff at Didi Hirsch or sent to:

Didi Hirsch Mental Health Services
Attn: Compliance Officer
4760 South Sepulveda Blvd.
Culver City, CA 90230
Compliance@didihirsch.org
(310) 751-5448

You will receive a response to this grievance within 60 days of the date on this form.

Didi Hirsch will make every effort to address your grievance internally first and if you are not satisfied then you can contact additional outside parties. If you are not satisfied with the outcome of your complaint, you can submit a complaint to the local contracting agency:

- Los Angeles County Department of Mental Health Patients' Rights Office
  550 South Vermont Ave
  Los Angeles, CA 90020
  https://dmh.lacounty.gov/our-services/patients-rights/

- Substance Abuse Prevention and Control by Phone:
  SAPC Help Line 800-564-6600
  By mail:
  Los Angeles County Department of
  Public Health Substance Abuse Prevention and Control
  1000 S. Fremont Ave, Building A-9 East, 3rd floor
  Alhambra, CA 91803

- Department of Consumer Affairs Board of Psychology
  1625 North Market Blvd., Suite N-215
  Sacramento, CA 95834 bopmail@dca.ca.gov
  1-866-503-3221

- California Board of Behavioral Sciences
  www.bbs.ca.gov
  916-574-7830

- Medical Board of California
  https://www.mbc.ca.gov/Consumers/file-a-complaint/
  Toll-free: 1-800-633-2322
  Fax: 1-916-263-2435
  Email: Complaint@mbc.ca.gov

- The Joint Commission
  Mail to: Office of Quality and Patient Safety
  The Joint Commission
  One Renaissance Boulevard
  Oakbrook Terrace, Illinois 60181
  Submit online at: http://www.jointcommission.org/report_a_complaint.aspx