Didi Hirsch Mental Health Services has been providing free mental health, substance use and suicide prevention services for 75 years. Didi Hirsch is dedicated to serving communities where stigma or poverty limits access. Its Suicide Prevention Center is the nation’s first and provides crisis services, grief counseling, training and research nationwide.

**Adult Services**
- Clinic and field-based services
- Integrated healthcare
- Crisis residential treatment
- Transition age youth/older adult
- Wellness Centers

**Suicide Prevention Services**
- 24/7 bilingual Crisis Line
- Crisis chat and text
- Bereavement support & therapy
- Attempt survivor support groups
- Disaster Distress Helpline
- Community education/outreach
- School/first responder training
- Suicide Response Team

**Child & Family Services**
- Family-focused treatment
- Birth-to-Five program
- School-based therapy
- Military families support
- Trauma-focused treatment

**Substance Use Disorder Services**
- Substance use treatment
- Adolescent treatment & prevention
- Mother/child residential treatment
- Homeless outreach
- Assessment, linkage and referrals
Dear Friends,

Each year Didi Hirsch reviews the effectiveness of our services retrospectively. It takes data from many clients to determine whether particular treatments have made a significant difference. This Annual Report features some of our clients whose lives were transformed by treatment. Didi Hirsch also focuses on the future—developing services and tools to address unmet needs in the field of mental health. Individual donors and foundations are critical, as government funding often does not cover this work. Here are a few examples.

**Practice Based Research Networks:** It can take 17 to 20 years for information gleaned in the “ivory tower” to reach the “real world.” One reason for the divide is that researchers tend to limit their studies to individuals with only one problem. But clients with mental illness typically have more than one disorder. Practice Based Research Networks bring these worlds together in partnerships that include researchers, clinicians and their clients. Known as Practice Based Research Networks, there are over 150 in the U.S. The only one registered to focus on community Mental Health is led by Didi Hirsch and USC’s School of Social Work with grant support from USC. It also includes Exodus Recovery, Mental Health America-LA and Pacific Clinics.

**One Person, One Team:** On average, adults with serious mental illness die of treatable medical conditions such as heart disease and diabetes up to 25 years sooner than the general population. In response, Didi Hirsch is bringing “one-stop shopping” to our clients by offering primary care onsite. A highly competitive multiyear federal grant allowed us to partner with South Bay Family Health Care, which co-located one of its staff at our Inglewood Center part-time. The partnership continues although the grant has ended. Recent grants from St. John’s Health Center Foundation enhanced our partnership with Westside Family Health Center, which sends health practitioners to our Culver City center in a mobile medical van.

**Assessing Trauma in Young Children:** The more traumatic experiences in a child’s life, the more likely he or she will be negatively impacted academically, physically and interpersonally. However, there are no simple and valid trauma assessments for children five and under. A team of Didi Hirsch’s clinical psychologists and psychology interns have developed a short trauma assessment they now are testing. An effective tool would allow us to identify children exposed to trauma and refer them for treatment before serious problems develop. A two-year grant from the UniHealth Foundation is funding the project.

**Developing Groups for Survivors of Suicide Attempts:** Individuals are at high risk of dying by suicide in the first three months following an attempt. Yet, stigma deters many from revealing suicidal thoughts or past attempts to mental health professionals. Those who do discover that many will not accept them. This gap in care led us to develop a model support group for attempt survivors, which has been accepted by a national registry and requested by 1,200 organizations from all 50 states and 30 countries. Measures of suicide risk decreased significantly among group participants, and their resilience increased significantly. Together with a leading researcher, we will next evaluate its effectiveness in other organizations.

Thank you for supporting the present and the future,

KITA S. CURRY, PhD
PRESIDENT/CEO
Mark O. Brown, who goes by “Marco,” knows that from personal experience. He married the love of his life, Elizabeth, when he was a freshman at UCLA. Unlike some who say “I do” so young, the couple only grew closer with age. Over the next 26 years, they had two children but never any arguments. Then they got joyous news: Elizabeth was pregnant again. They were expecting a son.

In 2005, less than eight months into her pregnancy, Elizabeth died of kidney failure and the baby could not be saved. Unable to cope, Marco did not let himself grieve — as though, if he denied the loss, Elizabeth would return and their son would be born. Eventually, someone who had never previously touched drugs developed a severe substance-use disorder. He stopped working, started dealing, went to prison, and lost touch with the rest of his family. Released from prison, his new sentence was homelessness.

Things finally turned around when Marco was referred to Didi Hirsch in 2012. Diagnosed with PTSD and bipolar disorder, he started taking medication, got therapy and joined Didi Hirsch Sepulveda’s Wellness Center. Over the next five years, he attended groups and used the facilities to shower and shave while studying at Argosy University.

“Didi Hirsch helped me a lot — through the therapy, psychiatry, medication, and being able to open up and share in the groups,” Marco says. “For me to finally be transparent to myself and others and to know there are actually people who care — that’s what got me through.”

He is now just 12 units away from finishing his PhD in forensic psychology, which he plans to use helping victims of crime, especially battered women. After several years of sleeping under eaves or on abandoned sofas, he once again has a permanent roof over his head. He is also engaged to be married. At age 62, he has opened a new chapter in his life—proving you’re never too old for a fresh start.

Tragedy can shatter even the most stable of lives.

Almost half of homeless adults live with severe mental illness and/or substance use disorders.

74% of homeless clients served in our crisis residential programs found housing.
Her condition, alopecia, seldom causes physical pain but its emotional harm can be devastating. Sara Javier, Katie’s mom, desperately wanted to shield her daughter from the thoughtlessness of strangers. She and Katie’s dad usually only ventured out with her at night, under the protective cloak of darkness. They also shaved their own heads in support. “We wanted her to feel she was not alone,” Sara says.

But in kindergarten, Katie’s classmates bullied and teased her. She tore out what little hair she had left, calling herself ugly. She began acting out in class and at home. She asked if she could go to school with animals, because they wouldn’t hurt her feelings.

Sara asked for help from Katie’s teachers and principal, who referred them to Didi Hirsch Mental Health Services, which places counselors at 100 schools in Los Angeles County.

In addition to working with Katie and her parents, a Didi Hirsch therapist spoke to the class about accepting people’s differences and getting along through mutual respect. The real change, however, happened when the therapist gave a presentation about alopecia for the school’s kindergarten students, parents, and teachers. During the meeting, Katie bravely spoke up for herself — and for all bullied children. “It makes me feel sad,” she said.

“Katie was so strong,” Sara recalls. “She made all the parents cry.” Now in third grade, Katie blooms with confidence, thrives academically, and has many friends.

“Before, I was overwhelmed,” Sara adds. “I learned to open up and talk. I knew I could depend on Didi Hirsch to help us through. It was like a weight being lifted off my shoulders.”

**Katie Ordonez was 3 when her hair started falling out, leaving her bald and without eyebrows or eyelashes.**

**Only half of children with severe mental illness receive mental health services in the U.S.**

**91% of children with disruptive behaviors were significantly more cooperative after treatment at Didi Hirsch.**
After 40 years of addiction he didn’t think he could take the pain, loneliness, and instability anymore. Then he thought of the people who would crash into him, and the despair his mother in Virginia would feel. So he started walking and didn’t stop until he reached a hospital.

After three weeks of detox, Enouch was referred to Excelsior House, one of Didi Hirsch’s two crisis residential treatment centers, and the next steps on his journey of healing began. The staff not only treated his addictions to meth and crack, which started when he was 14, but also addressed the severe depression that underlay them. They also helped him grieve the loss of his father, who died of alcoholism.

Even though Enouch had tried treatment programs before, Excelsior House provided the breakthrough. “Going there was the best thing I could have done,” he says. “They teach so many tools to use when the craving comes up and what to do when the depression comes back.”

The Excelsior House staff also helped get him into CRI-Help, a longer-term rehabilitation and treatment center in North Hollywood, which has helped him stay sober.

He has since reconnected with his family — two of his five siblings also have struggled with addiction but are now clean.

Enouch so impressed the staff at CRI-Help that they offered him a job. Now he’s dedicated to bringing that same level of passion he saw at Excelsior House to helping others get their lives back from drugs and alcohol.

“They have such love there,” Enouch says of Excelsior House. “It’s an amazing program. They really want to help, and I felt that as soon as I walked in the door. Now, I have everything I need. I feel free.”

Nearly one in five adults with mental illness also has a substance use disorder.

More than half of clients who completed crisis residential programs reported fewer mental health symptoms and improved functioning.
Christopher Min Jun works to change this as Didi Hirsch’s bilingual training and outreach coordinator for Los Angeles’ Korean community.

With nearly 300,000 native-born Koreans and Korean Americans living in Greater Los Angeles, he acknowledges the challenge. “Even with the most successful marketing campaign, it will take time for Koreans to talk to strangers about their life struggles,” Min Jun says. “They don’t even talk about it with their best friends.”

After the death of his father, Min Jun’s mother emigrated with him from their native South Korea. She sought a better life for them, but Min Jun found the transition hard. In high school, he was bullied and alone.

Eventually, though, he turned bullies into friends. He says the experience taught him “if you learn to embrace one another in spite of your differences, you’ll get to see how beautiful all humans in all cultures are.”

Filled with new confidence, he took to the airwaves. Before joining Didi Hirsch, Min Jun worked as a radio personality at one of Los Angeles’ largest Korean radio stations. He still hosts a morning program on 1230AM KYPA, promoting openness about depression and mental health, as well as explaining how Didi Hirsch can help. An article in the newspaper Korea Daily also got the word out.

Beyond his dedication, Min Jun feels empowered by working with Didi Hirsch to bring positive changes in awareness and attitudes to his community. “I know some parents are dealing with their teenager’s depression, and they are ashamed to talk about it,” he says. “But what’s more important: your chae-myun or your precious child’s life?”

Lack of knowledge about the features and treatability of mental illnesses increase the likelihood of long delays before seeking care.

We educated 4,808 students about suicide prevention in 2017.
Wearing t-shirts with the words “you are not alone,” 50 Didi Hirsch staff, clients and volunteers joined rapper Logic onstage at the MTV Video Music Awards on August 27th for a moving performance of his hit song, “1-800-273-8255.”

Logic named the Grammy-nominated song after the National Suicide Prevention Lifeline, which Didi Hirsch has been partnered with since 2005, because he wanted to make sure people know there is a number they can call 24/7 if they or someone they know is in crisis. He invited Didi Hirsch survivors of suicide loss and attempts to participate in the performance to show how suicide affects people of all backgrounds, ages and ethnicities.

“I made this song for all of you who are in a dark place and can’t seem to find the light,” Logic said.

Didi Hirsch’s counselors answered over 100,000 calls, chats and texts in 2017 and the Center is one of two in the nation that takes Lifeline calls in English and Spanish 24/7. It answers half of the calls to crisis centers throughout California and is one of three in the nation that takes calls on the Disaster Distress Helpline for people affected by natural and manmade disasters.

Streamed more than a half billion times on Spotify, Logic’s song helped raise awareness about Lifeline — especially among the rapper’s young fans. In the days following the performance, call volume on Didi Hirsch’s Crisis Line spiked nearly 50% and continued to stay higher than normal for weeks afterwards.

“In the 60 years since we became the nation’s first Suicide Prevention Center, we’ve never before seen a song make such an impact,” said Didi Hirsch’s President/CEO Dr. Kita S. Curry, who participated in the MTV performance. “Logic’s song is saving lives.”
Celebrating 75 years of service, Didi Hirsch Mental Health Services honored singer/songwriter Judy Collins, filmmaker Paul Dalio and actress/writer Anna Akana at its Erasing the Stigma Leadership Awards on April 27, 2017. Board member Laura Ornest chaired the elegant gala at the Beverly Hilton Hotel, which raised a record $680,000 to help serve children and adults with mental health and substance use issues.

The event’s presenting sponsors were Didi Hirsch’s daughter, Nancy Rubin, a former U.S. Ambassador to the United Nations, and her husband, Miles. Collins, a suicide prevention advocate, received the Beatrice Stern Media Award from Nancy Rubin, and closed the event with a performance of her iconic song, “Both Sides Now.” Also honored was Paul Dalio, who wrote and directed the semi-autobiographical film Touched With Fire, and received a Leadership Award from soap star Maurice Benard, a former honoree.

Anna Akana, who has been talking about mental health issues on her popular YouTube channel since her teenaged sister died by suicide, received the Mental Health Ambassador Award from actor George Segal.

Melissa Rivers, a suicide prevention advocate who was honored in 2016, served as emcee. She and Board member Martin J. Frank announced the launch of Didi Hirsch’s $15 million capital campaign to create a standalone Suicide Prevention Center.

“The more you talk about things, the less frightening they are. This event and what Didi Hirsch does and offers to so many people is just phenomenal!”

— Emcee Melissa Rivers

Didi Hirsch celebrates 75 years of service at annual Erasing the Stigma Leadership Awards
Filmmaker Dennis Dugan, the director of comedy hits like Happy Gilmore, emceed Didi Hirsch’s 19th annual Alive & Running 5K Walk/Run for Suicide Prevention on September 24, 2017. The event drew over 2,000 people and raised a record $382,000 for Didi Hirsch’s Suicide Prevention Center, the nation’s first and the only one that provides comprehensive crisis services, therapy and support, training and research.

Event partners included Jeff Greenberg, CEO of The Village recording studios, and 100.3 FM The Sound radio station. Greenberg received an Inspiration Award for all he did to raise awareness about suicide in the music industry, while The Sound received the Spirit Award for providing Didi Hirsch with free on-air public service announcements, social media and other media exposure. Board member Sara Rutenberg and her brother Andrew Berman received the Hope Award for sharing their story for the first time about losing their sister to suicide 40 years ago.

Proceeds from the event fund support groups for people who have attempted suicide or are grieving a loss, send staffers to the scene of a suicide and provide follow-up support for people at high risk of suicide. The Fletcher Family Foundation was Presenting Sponsor; Board Members Pamela Kluft and Andrew E. Rubin were Event Co-Chairs.
Dear Friends,

The hard work and caring of Didi Hirsch volunteers and staff reach countless lives regionally, nationally and even globally. During the devastating hurricanes of 2017, our crisis counselors answered 4,287 calls on the national Disaster Distress Helpline, helping callers from Houston to the Virgin Islands find relief from psychological distress and assistance in accessing needed resources. When Hurricane Irma cut off the other crisis lines that make up the Helpline, our counselors again went above and beyond, working double and triple shifts to handle all of the nation’s disaster-related calls until the other hotline services could come back online. And our counselors did this while continuing to help people in crisis on the Suicide Prevention Lifeline.

Didi Hirsch’s impact has expanded in other ways this past year as well. We launched a $15 million capital campaign to establish a standalone building for our Suicide Prevention Center. This facility will enable us to unite our prevention services under one roof, as well as expand other programs such as therapy and counseling for children affected by suicide and training for future mental health professionals. We have a building on Olympic Boulevard in West Los Angeles and are providing personal tours for supporters interested in naming opportunities.

While the capital campaign is focused on our Suicide Prevention Center, there are many meaningful ways to give back—not just to this new center, but to all the children and adults who receive mental health, substance use and physical health care services from Didi Hirsch in 2017. You can support our end-of-the-year appeal, become a major donor and attend our fundraising events. We are grateful for gifts of any amount, as every dollar makes a difference. None of these giving opportunities is exclusive. We need your support for all of them.

With that in mind, I want to thank everyone—our Board, donors, staff and volunteers—who helped our campaigns succeed in 2017. Our signature Erasing the Stigma event was a terrific hit, breaking previous records in raising funds and awareness of our longstanding campaign to overcome the stigma of mental illness. Our 19th annual Alive & Running 5K Walk/Run for Suicide Prevention achieved a personal best while our end-of-the-year appeal once again raised vital funds for Didi Hirsch’s life-changing services. Working together, we helped transform more than 100,000 lives in 2017.

My fellow board members and I are dedicated to fulfilling the vision of a day when stigma is completely erased and help is available to all who are suffering. Together, we can bring that day closer, but we can’t do it without you.

Warmly,

Christopher J. Harrer  
Chair, Board of Directors
## Financial Summary

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<tr>
<th>FY 16-17</th>
<th>FY 15-16</th>
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<td>Government Contracts</td>
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<tr>
<td><strong>Total Liabilities and Net Assets</strong></td>
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Didi Hirsch Mental Health Services is a 501(c)(3) not-for-profit organization. For information on contributions or planned gifts, please contact the Development Department at (310) 791-5455 or development@didihirsch.org.
2017 by the numbers

8,842 children and adults received mental health, substance use and/or residential services.

Our clients:

- 50% Male
- 50% Female

- 67% Adults
- 33% Children

96% of parents satisfied with child’s treatment

Latino 45%
African American 26%
White 24%
Asian/Pacific Islander 2%
Other 3%

Our clients: 102,304 calls, chats, texts

Answered half of all calls to California crisis lines

3,234 High-risk callers rescued

49% callers under age 25

8x increase in Disaster Distress Helpline calls

16,336 first responders, faith & community group members and students trained

127,482 total served

50% Male
50% Female

33% Children
67% Adults

8,842 High-risk callers rescued
49% callers under age 25
8x increase in Disaster Distress Helpline calls
16,336 first responders, faith & community group members and students trained
127,482 total served
Didi Hirsch Legacy Society

The Board of Directors gratefully acknowledges an extraordinary group of individuals whose bequests and other estate gifts ensure access to mental health, substance use and suicide prevention services for generations to come.

Legacy Society Founders

Honoring those who have made planned gift commitments of $1,000,000 or more

Michael Becker
Cynthia Chaillie Marchant
Andrew E. Rubin

Legacy Society Members

Curley L. Bonds, MD
Anette R. Brown
Linda Carpenter
Kita S. Curry, PhD and Peter W. Curry
Linda and Martin J. Frank
Kate Zimmerman Geismar
Julianne Grossman-Deme
Todd Hays
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Mary Lelewer
Janine and Henry Lachstein
Francine Chandler Righter
Richard Ross, PhD
Joel Safranek
Jilliene F. Schenkel
Susan Goran Sobel
Lisa and Michael C. Wierwille

In Memoriam:

Robert E. Emerson
Gerald Geismar
Edna H. Larkin
Stanley D. Lelewer
Max Silver and Louise E. Light
Michael and Alexandra M. McAfee
Judith Anne Phillips
Guy Righter
Maryjane J. Schoenberg
Terrence V. Scott
Eileen J. Vogt

The Tony Ross Memorial Fund

Created through the generosity of his father, Richard Ross

2017 DONATIONS

$100,000 and above

Alexandrina McAfee Foundation
Anonymous
Fletcher Family Foundation
Louise and Paul Greenberg
Cathy K. and Jeff A. Kalmick
Lois and David Kalmick
Janine and Henry Lichstein
The Nickoll Family
Saint John’s Health Center
UniHealth Foundation

$25,000 - $99,999

Joanne and Gerhard Andlinger
The Berman Family Trust
Cedars-Sinai Medical Center
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Linda and Martin J. Frank
Gail Kamer Lieberfarb and Warren Lieberfarb
Laura Ornest/Ornest Family Foundation
Jeanne Phillips and Walter Harris/Jay and Rose Phillips Family Foundation of Minnesota
Andrew Rosen
Richard Ross, PhD
Nancy and Miles Rubin
Matthew Silverman Memorial Foundation
United Way of Greater Los Angeles

$10,000 - $24,999

Anonymous
Conrad N. Hilton Foundation
Dalio Foundation
Joseph K. and Inez Eichenbaum Foundation
Shannon and Dean Factor
Anne Globe and Brad Neil Globe
Scott Harris
Kaiser Permanente - West Los Angeles
Suzanne and Ric Kayne
Pamela and Earl Kluft
Las Candelas
Vicki and Murray Pepper, PhD
Judy and Rick Richman
Andrew E. Rubin
The Saban Charitable Support Fund
Lisa and Michael C. Wierwille
Ruth/Allen Ziegler Foundation
Office of Los Angeles City Council/ Councilman Dennis Zine/Third District
Suicide loss survivors Sara Rutenberg, a Didi Hirsch Board member, and brother, Andrew Berman, a member of our Suicide Prevention Center capital campaign cabinet, hosted Emmy Award-winning author Kim Turrisi for a reading and signing of her novel, *Just a Normal Tuesday*, about losing her sister to suicide.

Indie artist/composer Julia Holter, in collaboration with Ramona Gonzalez, Cole M.G.N. and Nedelle Torrisi, produced a cover of Depeche Mode’s 1993 track “Condemnation” and dedicated proceeds to Didi Hirsch’s Suicide Prevention Center. They created the single in memory of music video director Travis Peterson, who died by suicide in December 2016.

In appreciation for the comfort and support she received from a Didi Hirsch crisis counselor, Muay Thai fighter Magalie Alvarez donated earnings from her 2017 fight against Jillian Bosserdet to our Suicide Prevention Center. Alvarez, who is recovering from anxiety and depression, became a suicide prevention advocate after a fellow fighting student died by suicide.

Thank you to all of our dedicated volunteers who provided 19,885 hours of service in 2017, and to our 503 employees. We couldn’t do it without you!
We Are Funded By

Orange County Health Care Agency
Federal Emergency Management Agency: Emergency Food and Shelter Program
Los Angeles County Department of Mental Health
Los Angeles County Department of Public Health: Substance Abuse Prevention and Control
Link2Health Solutions, Inc.
Saint John’s Health Center Foundation
UniHealth Foundation
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Didi Hirsch 2017 Annual Report

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Writers  Randy Cohen
          Susan Wampler
Photographers  Carla Blumenkrantz
                   Eric Charbonneau
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Mission Statement

Since 1942, Didi Hirsch has transformed lives by providing quality mental health and substance use disorder services in communities where stigma or poverty limits access.

**We value care that is:**
- Accessible
- Comprehensive
- Collaborative
- Innovative
- Accountable
- Committed

www.didihirsch.org

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